Structured Data

Unstructured Data

Data ETL

Intent Classification

Pre-processing

Semantics & Meaning Model

Language Model

Pronunciation Model

Speech Recognition

Security- Authentication

Entity Parsing

Knowledge Base

Voice Bot Architecture

**Quality Assurance & Enhancement**

Monitoring & Reporting

**User Voice Command**

Duration Model

Acoustic Model

Front -End

Voice Response Model

Dialog Management

Transfer to Call Centre

Logging Model